ESRS S1
Own workforce

November 2022
[Draft] ESRS S1 Own workforce

DRAFT AS OF 15 NOVEMBER 2022 PREPARED SOLELY FOR APPROVAL BY THE EFRAG SRB AND STILL SUBJECT TO EDITORIAL REVIEW BEFORE IT IS FINALLY ISSUED

DISCLAIMER

[Draft] ESRS S1 Own Workforce is set out in paragraphs 1 to 105 and Appendices A – Defined terms and B – Application Guidance. All the paragraphs, including those in the Appendices, have equal authority. Each Disclosure Requirement is stated in a bold paragraph, followed the objective of the disclosures. The [draft] Standard also uses terms defined in other [draft] ESRS and should be read in the context of its objective.
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Objective

1. The objective of this [draft] Standard is to specify disclosure requirements which will enable users of the sustainability statements to understand material impacts on its workforce, as well as related material risks and opportunities, including:

   (a) how the undertaking affects its own workforce, in terms of material positive and negative actual or potential impacts;

   (b) any actions taken, and the result of such actions, to prevent, mitigate or remediate actual or potential adverse impacts;

   (c) the nature, type and extent of the undertaking’s material risks and opportunities related to its impacts and dependencies on own workforce, and how the undertaking manages them; and

   (d) the effects of risks and opportunities, related to the undertaking’s impacts and dependencies on own workforce, on the undertaking’s development, including cash flows, financial position and financial performance over the short, medium and long term.

2. In order to meet the objective, this [draft] Standard also requires an explanation of the general approach the undertaking takes to identify and manage any material actual and potential impacts on its own workforce in relation to the following social, including human rights, factors or matters:

   (a) working conditions, including:

      i. secure employment;

      ii. working time;

      iii. adequate wages;

      iv. social dialogue;

      v. freedom of association including existence of works councils and the information, consultation and participation rights of workers;

      vi. collective bargaining, including the rate of workers covered by collective agreements;

      vii. work-life balance; and

      viii. health and safety.

   (b) equal treatment and opportunities for all, including:

      i. gender equality and equal pay for work of equal value;

      ii. training and skills development;

      iii. employment and inclusion of persons with disabilities;

      iv. measures against violence and harassment in the workplace; and

      v. diversity.
(c) Other work-related rights related to:

   i. child labour;

   ii. forced labour;

   iii. adequate housing; and

   iv. privacy

3. This [draft] Standard also requires an explanation of how such impacts, as well as the undertaking’s dependencies on its own workforce, can create material risks or opportunities for the undertaking. For example, on the matter of equal opportunities, discrimination in hiring and promotion against women can reduce the undertaking’s access to qualified labour and harm its reputation. Conversely, policies to increase the representation of women in the workforce and in upper levels of management can have positive effects, such as increasing the pool of qualified labour and improving the undertaking’s reputation.

4. This [draft] Standard covers an undertaking’s “own workforce”, which is understood to include both workers who are in an employment relationship with the undertaking (“employees”) and non-employee workers who are either individuals with contracts with the undertaking to supply labour (“self-employed workers”) or workers provided by undertakings primarily engaged in “employment activities” (NACE Code N78). Refer to Application Requirements for examples of who falls under own workforce.

5. This [draft] Standard does not cover workers in the undertaking’s upstream or downstream value chain; these categories of workers are covered in ESRS S2 Workers in the value chain.

6. The [draft] Standard requires undertakings to describe their own workforce, including key characteristics of the employees and non-employee workers that are part of it. This description provides users with an understanding of the structure of the undertaking’s own workforce and helps to contextualise information provided through other disclosures.

7. The terms “own workforce” and “own workers” are used interchangeably in this [draft] Standard.

8. The objective of the [draft] Standard is also to ensure that the reporting requirements enable undertakings to disclose alignment with international and European human rights instruments and conventions, including the International Bill of Human Rights, the UN Guiding Principles on Business and Human Rights and the OECD Multinational Guidelines, the UN Convention on Persons with Disabilities, the International Labour Organization’s Declaration on Fundamental Principles and Rights at Work and ILO fundamental conventions, the European Convention of Human Rights, the revised European Social Charter, the Charter of Fundamental Rights of the European Union, the EU policy priorities as set out by the European Pillar of Social Rights, and EU legislation, including the EU labour law acquis, the Sustainable Finance Disclosure Regulation and the EU Benchmark Regulation.

Interaction with other ESRS

9. This [draft] Standard shall be applied as follows:

   a) For undertakings with 250 or more employees:

      i) Disclosure Requirements S1-1 to S1-9 are mandatory;
ii) DRs S1-10 and DR S1-11 are also mandatory and can be complied with through reporting an affirmative statement (or in the absence of such a statement, by disclosing the remaining datapoints in the DR); iii) S1-12 to S1-16 shall be reported on when the undertaking has identified the relevant issues as material through the materiality assessment process laid out in ESRS 2.

b) For undertakings with less than 250 employees all Disclosure Requirements in this [draft] Standard apply only in relation to material impacts, risks and opportunities that have been identified through their entity-level materiality assessment process.

10. This [draft] Standard shall be read in conjunction with ESRS 1 General Principles, and ESRS 2 General Requirements, as well as the ESRS S2 Workers in the value chain, ESRS S3 Affected communities and ESRS S4 Consumers and end-users.

11. The reporting under this [draft] Standard shall be consistent, coherent and where relevant clearly linked with reporting on the undertaking’s own workforce under ESRS S2, in order to ensure effective reporting.

Disclosure requirements

ESRS 2 General Disclosures

12. The provisions of this [draft] Standard shall be read in conjunction with and reported alongside the disclosures required by ESRS 2. Specifically, in relation to ESRS 2 CCR—1 to CCR-3 that define the disclosures for the undertaking when reporting on policies, actions and resources, and targets.

13. If the undertaking cannot disclose the required information in the [draft] Standard because a particular policy, action or target is not in place, it shall disclose this to be the case. It may report a timeframe in which it aims to have a particular item in place.

14. The disclosure requirements or application requirements to report on own workforce under the ESRS 2 provisions relate to:

(a) the outcome of the assessment of material sustainability impacts, risks and opportunities and its interaction with the strategy and business model(s) as per ESRS 2 Disclosure Requirements SBM 3; and
(b) the views and expectations of own workers and how these have informed the undertaking’s sustainability strategy and business model(s) as per ESRS 2 Disclosure Requirements SBM 2.

Strategy

ESRS 2 – SBM 3 – S1 Material impacts, risks and opportunities and their interaction with strategy and business model(s)

15. When responding to ESRS 2 –SBM 3 paragraphs 46 (a), the undertaking shall disclose:

(a) whether and how actual and potential impacts on own workforce as identified in ESRS 2 Disclosure Requirements IRO 1 originate from or are connected to, and (b) inform and contribute to adapting the undertaking’s strategy and business model(s); and
(b) the relationship between its material risks and opportunities arising from impacts and dependencies on own workforce and its strategy and business model(s).

16. When fulfilling the requirements of paragraph 46 (a) and (c), the undertaking shall disclose whether all own workers who can be materially impacted through the undertaking’s own operations or in its upstream or downstream value chain by a business relationship are included in the scope of its reporting under ESRS 2. In addition, the undertaking shall provide the following information:

(a) a brief description of the types of own workers subject to material impacts by its operations, and specify whether they are employees, individual contractors, i.e. self-employed workers, or workers provided by third party undertakings primarily engaged in employment activities;

(b) in the case of negative impacts, whether they are widespread or systemic in contexts where the undertaking operates (e.g. child labour or forced or compulsory labour in specific countries or regions), or whether they are related to individual incidents (e.g. an industrial accident or an oil spill);

(c) in the case of positive impacts, a brief description of the activities that result in the positive impacts and the types of its own workers that are positively affected or could be positively affected, including their geographic location;

(d) any material risks and opportunities for the undertaking arising from impacts and dependencies on its own workers;

(e) any impacts on its own workforce that may arise from transition plans for reducing negative impacts on the environment and achieving greener and climate-neutral operations, including information on the impacts on own workforce caused by the undertaking’s plans and actions to reduce carbon emissions in line with international agreements. Impacts, risks and opportunities include restructuring and employment loss as well as opportunities arising from job creation and reskilling or upskilling.

(f) operations at significant risk of incidents of forced or compulsory labour either in terms of:
   i. type of operation (such as manufacturing plant);
   ii. countries or geographic areas with operations considered at risk;

(g) operations at significant risk of incidents of child labour either in terms of:
   i. type of operation (such as manufacturing plant);
   ii. countries or geographic areas with operations considered at risk.

17. In describing the main types of own workers in the undertaking’s own workforce who are or may be negatively affected, based on the materiality assessment set out in ESRS 2 Disclosure Requirement IRO 1, the undertaking shall explain how it has developed an understanding of how workers with particular characteristics, those working in particular contexts, or those undertaking particular activities may be at greater risk of harm.

18. In describing the material financial risks and opportunities for the undertaking arising from impacts and dependencies on own workers, the undertaking shall explain which, if any, of

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1 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting additional indicators related to principal adverse impacts as set out by indicators #12 and #13 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (respectively “Operations and suppliers at significant risk of incidents of child labour” and “Operations and suppliers at significant risk of incidents of forced or compulsory labour”).
those material risks and opportunities arise from impacts on specific groups or from all own workers. Such circumstances arise when a material impact on own workers affect the undertaking’s cash flows, financial position and/or financial performance.

**ESRS 2 – SBM 2 – S1 Views and interests of stakeholders**

19. When responding to ESRS 2 Disclosure Requirement SBM 2 paragraph 43, the undertaking shall explain how the views, interests, human (including labor) rights and expectations of those workers in the undertaking’s own workforce who are, or are potentially, materially affected, inform its strategy and business model(s). Own workers are a key group of affected stakeholders.

**Impacts, risks and opportunities management**

**Disclosure Requirement S1-1 – Policies related to own workforce**

20. The undertaking shall describe its policies that address the management of its material impacts on own workforce, as well as associated material risks and opportunities; and provide a summary of the content of the policies.

21. The objective of this Disclosure Requirement is to allow an understanding of the extent to which the undertaking has policies that address the identification, assessment, management and/or remediation of material impacts on the undertaking’s own workforce specifically, as well as policies that cover material impacts, risks and opportunities related to own workforce.

22. The disclosure required by paragraph 20 shall contain the summarised information on the undertaking’s implemented policies to manage its material impacts, risks and opportunities related to own workers (as required by ESRS 2 – CCR 1 On policies adopted to manage material sustainability matters). In addition, the undertaking shall specify if such policies cover specific groups or all own workers.

23. The undertaking shall describe its human rights policy commitments2 that are relevant to own workforce, including those processes and mechanisms to monitor compliance with the UN Global Compact principles and the OECD Guidelines for Multinational enterprises. In its disclosure it shall focus on those matters that are material, as well as its general approach to, in relation to 3:

   (a) respect for the human rights, including labour rights, of own workers;

   (b) engagement with affected stakeholders; and

   (c) measures to provide and/or enable remedy for human rights impacts.

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2 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #9 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Lack of a human rights policy”).

3 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting a mandatory indicator related to principal adverse impacts as set out by indicator #11 in Table 1 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Lack of processes and compliance mechanisms to monitor compliance with UN Global Compact principles and OECD Guidelines for Multinational Enterprises”).
24. The undertaking shall disclose whether and how its policies with regard to own workers are aligned with internationally recognised standards relevant to own workers, including the United Nations (UN) Guiding Principles on Business and Human Rights⁴.

25. The undertaking shall also state whether its policies in relation to own workers explicitly address trafficking in human beings⁵, forced or compulsory labour and child labour. It shall also state whether the undertaking has a workplace accident prevention policy or management system⁶.

26. The undertaking shall disclose:

   a) whether it has specific policies aimed at the elimination of discrimination, including harassment, promoting equal opportunities and other ways to advance diversity and inclusion;

   b) whether the following grounds for discrimination and diversity are specifically covered in the policy: racial and ethnic origin, colour, sex, sexual orientation, gender identity, disability, age, religion, political opinion, national extraction or social origin, and any other forms of discrimination covered by EU regulation and national law;

   c) whether the undertaking has specific policy commitments related to inclusion and/or affirmative action for people from groups at particular risk of vulnerability in its own workforce and, if so, what these commitments are; and

   d) whether and how these policies are implemented through specific procedures to ensure discrimination is prevented, mitigated and acted upon once detected, as well advance diversity and inclusion in general.

**Disclosure Requirement S1-2 – Processes for engaging with own workers and workers’ representatives about impacts**

27. The undertaking shall explain its general processes for engaging with its own workers and workers’ representatives about actual and potential material impacts on its own workforce.

28. The objective of this Disclosure Requirement is to allow an understanding of how the undertaking engages, as part of its ongoing due diligence process, with its own workers and workers’ representatives about material, actual and potential, positive and/or negative impacts that do, or may, affect them, and whether and how perspectives of own workers are taken into account in the decision-making processes of the undertaking.

29. The undertaking shall disclose whether and how the perspectives of its own workforce inform its decisions or activities aimed at managing the actual and potential material impacts on its own workforce. This shall include, where relevant, an explanation of:

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⁴ This information supports the needs of benchmark administrators to disclose ESG factors subject to Regulation (EU) 2020/1816 as set out by indicator “Exposure of the benchmark portfolio to companies without due diligence policies on issues addressed by the fundamental International Labor Organisation Conventions 1 to 8” in section 1 and 2 of Annex 2.

⁵ This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #11 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Lack of processes and measures for preventing trafficking in human beings”).

⁶ This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impact as set out by indicator #1 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Investments in companies without workplace accident prevention policies”).
(a) whether engagement occurs directly with the undertaking's own workers or workers' representatives;
(b) the stage(s) at which engagement occurs, the type of engagement and frequency of the engagement;
(c) the function and the most senior role within the undertaking that has operational responsibility for ensuring that this engagement happens and that the results inform the undertaking's approach;
(d) where applicable, a Global Framework Agreement or other agreements that the undertaking has with workers' representatives related to the respect of human rights of its own workforce, including an explanation of how the agreement enables the undertaking to gain insight into those own workers' perspectives, where applicable;
(e) where applicable, how the undertaking assesses the effectiveness of its engagement with the own workers, including, where relevant, any agreements or outcomes that result; and
(f) where applicable, the undertaking's steps to gain insight into the perspectives of own workers that may be particularly vulnerable to impacts and/or marginalised (for example, women workers, migrant workers, workers with disabilities).

30. If the undertaking cannot disclose the above required information because it has not adopted a general process to engage with the own workers, it shall disclose this to be the case. It may report a timeframe in which it aims to have such a process to be in place.

Disclosure Requirement S1-3 – Processes to remediate negative impacts and channels for own workers to raise concerns

31. The undertaking shall describe the processes it has in place to provide for or cooperate in the remediation of negative impacts on own workers that the undertaking has identified it has caused or contributed to, as well as channels available to own workers to raise concerns and have them addressed.

32. The objective of this Disclosure Requirement is to allow an understanding of the formal means by which own workers can make their concerns and needs known directly to the undertaking and/or through which the undertaking supports the availability of such channels (for example, grievance mechanisms) in the workplace of own workers, and how follow up is performed with these workers regarding the issues raised and the effectiveness of these channels.

33. The undertaking shall describe the processes in place to cover the matters defined within paragraph 2 of the Objective section by disclosing the following information:

(a) its general approach to and processes for providing or contributing to remedy where it has identified that it has caused or contributed to a material adverse impact on own workers, including whether and how the undertaking assesses that remediation is effective;
(b) any specific channels it has in place for own workers to raise their concerns or needs directly with the undertaking and have them addressed, including whether these are established by the undertaking itself and/or through participation in third-party mechanisms;
(c) the lack of grievance/complaints handling mechanisms related to employee matters;

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7 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #5 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (respectively "Lack of grievance/complaints handling mechanisms related to employee matters")
(d) its processes through which the undertaking supports or requires the availability of such channels through the workplace of own workers; and

(e) how it tracks and monitors issues raised and addressed, and, how it ensures the effectiveness of the channels, including through the involvement of stakeholders who are intended users.

34. The undertaking shall explain whether and how it assesses that own workers are aware of, and trust, these structures or processes as a way to raise their concerns or needs and have them addressed. In addition, the undertaking shall explain whether the undertaking has policies in place regarding the protection of individuals that use them, including workers' representatives, against retaliation.

35. If the undertaking cannot disclose the above required information because it has not adopted a channel for raising concerns and/or does not support the availability of mechanism in the workplace for own workers, it shall disclose this to be the case. It may report a timeframe in which it aims to have such a channel to be in place.

**Disclosure Requirement S1-4 – Taking action on material impacts on own workforce, and approaches to mitigating material risks and pursuing material opportunities related to own workforce, and effectiveness of those actions**

36. The undertaking shall disclose its approaches and actions to taking action on material negative and positive impacts, and to mitigating material risks and pursuing material opportunities related to own workers and effectiveness of those actions.

37. The objective of this Disclosure Requirement is twofold. First, it is to provide an understanding of any processes, initiatives or engagements through which the undertaking seeks to improve workers' lives, whether by:

   (a) working to prevent, mitigate and remedy the adverse material impacts on own workers; and/or

   (b) seeking to achieve positive material impacts for own workers.

Second, to provide an understanding of the ways in which the undertaking is addressing the material risks and pursuing the material opportunities related to own workers.

38. In relation to the material impacts related to its own workforce, the undertaking shall describe:

   (a) what action is planned or underway to prevent, mitigate or remedy material negative impacts on its own workforce that are connected to its operations, products or services;

   (b) any additional initiatives or processes it has in place with the primary purpose of delivering positive impacts for its own workforce; and

   (c) how it tracks and assesses the effectiveness of these actions, programmes and processes in delivering outcomes for its own workforce.

39. In relation to paragraph 36, the undertaking shall describe its approaches to:

   (a) identifying what action is needed and appropriate in response to a particular actual or potential material negative impact on its own workers;

   (b) taking action in relation to specific material impacts on its own workers; and

   (c) ensuring that processes to provide or enable remedy in the event of material negative impacts on its own workforce are available and effective in their implementation and outcomes.
40. In relation to material risks and opportunities, the undertaking shall describe:

(a) what action is planned or underway to mitigate material risks for the undertaking arising from its impacts and dependencies on own workers and how it tracks effectiveness in practice; and

(b) what action is planned or underway to pursue material opportunities for the undertaking in relation to own workers.

41. The undertaking shall disclose whether and how it ensures that its own practices do not cause or contribute to material negative impacts on own workers, including, where relevant, its practices in relation to procurement, sales and data use. This may include explaining what approach is taken when tensions arise between the prevention or mitigation of material negative impacts and other business pressures.

42. A summarised description of the action plans and resources to manage its material impacts, risks and opportunities on own workers shall contain the information requirements defined in ESRS 2 CCR – 2 On Action and resources in relation to policies and targets. In addition, the undertaking shall describe the approaches and processes through which it tracks the effectiveness of the actions it takes to address impacts.

43. In the event of actual material negative impacts on own workers during the reporting period, the undertaking shall explain whether and how it has taken action to provide or enable remedy in relation to the actual material impact.

44. The undertaking shall explain what resources are allocated to the management of its material impacts with specific and detailed information that allows readers to gain an understanding of how the material impacts are managed.

**Metrics and targets**

**Disclosure Requirement S1-5 – Targets related to managing material negative impacts, advancing positive impacts, and managing material risks and opportunities**

45. The undertaking shall explain the time-bound and outcome-oriented targets it may have related to:

(a) reducing negative impacts on its own workforce; and/or

(b) advancing positive impacts on its own workforce; and/or

(c) managing material risks and opportunities related to its own workforce.

46. The objective of this Disclosure Requirement is to allow an understanding of the extent to which the undertaking is using outcome-oriented targets to drive and measure its progress in addressing its negative impacts and/or advancing positive impacts on its own workforce, and/or in managing material risks and opportunities related to its own workforce.

47. The summary of the description of the targets to manage its material impacts, risks and opportunities on own workforce shall contain the information requirements defined in ESRS 2 Disclosure Guideline MT-DG1 on Targets, progress and tracking effectiveness.

48. The undertaking shall disclose the process for setting the targets, including whether and how the undertaking engaged directly with own workers or workers’ representatives- in:
(a) setting any such targets;
(b) tracking the undertaking’s performance against them; and
(c) identifying, if any, lessons or improvements as a result of the undertaking’s performance.

Disclosure Requirement S1-6 – Characteristics of the undertaking’s employees

49. The undertaking shall describe key characteristics of employees in its own workforce.

50. The objective of this Disclosure Requirement is to provide insight into the undertaking’s approach to employment, including the scope and nature of impacts arising from its employment practices, to provide contextual information that aids an understanding of the information reported in other disclosures, and to serve as the basis for calculation for quantitative metrics to be disclosed under other disclosure requirements in this Standard.

51. The disclosure required by paragraph 49 shall include:

(a) a report by head count of the total number of employees, and breakdowns by gender and by country for countries in which the undertaking has 50 or more employees;
(b) a report by head count or full time equivalent (FTE) of:
   i. permanent employees, and breakdowns by gender and by region;
   ii. temporary employees, and breakdowns by gender and by region; and
   iii. non-guaranteed hours employees, and breakdowns by gender and by region.
(c) total number and rate of own employee turnover in the reporting period in head count.
(d) a description of the methodologies and assumptions used to compile the data, including whether the numbers are reported:
   i. in head count or full-time equivalent (FTE) (including an explanation of how it is defined); and
   ii. at the end of the reporting period, as an average across the reporting period, or using another methodology.
(e) where applicable, the provision of contextual information necessary to understand the data (for example, fluctuations in number of employees during the reporting period); and
(f) a cross-reference of the information reported under (a) above to the most representative number in the financial statements.

52. An undertaking may report by head count or full time equivalent (FTE) the following information:

(a) full-time employees, and breakdowns by gender and by region; and
(b) part-time employees, and breakdowns by gender and by region

53. The gender breakdowns required in paragraph 51 (b) may be phased in over a one-year period.
Disclosure Requirement S1-7- Characteristics of non-employee workers in the undertaking’s own workforce

54. The undertaking shall describe key characteristics of non-employee workers in its own workforce.

55. The objective of this Disclosure Requirement is to provide insight into the undertaking’s approach to employment, including the scope and nature of impacts arising from its employment practices, to provide contextual information that aids an understanding of the information reported in other disclosures, and to serve as the basis for calculation for quantitative metrics to be disclosed under other disclosure requirements in this Standard. It also allows an understanding of how much the undertaking relies on workers who are not employees.

56. The disclosure required by paragraph 54 shall include:

(a) a report of the total number of non-employee workers in own workforce, i.e. either individuals with contracts with the undertaking to supply labour ("self-employed workers") or workers provided by undertakings primarily engaged in "employment activities" (NACE Code N78), including a description of:
   i. the most common types of non-employee workers and their relationship with the undertaking; and
   ii. the type of work they perform.

(b) an explanation of the methodologies and assumptions used to compile the data, including whether the number of non-employee workers is reported:
   i. in headcount or full-time equivalent (FTE) (including a definition of how it is defined); and
   ii. at the end of the reporting period, as an average across the reporting period, or using another methodology.

(c) where applicable, the provision of contextual information necessary to understand the data (for example, significant fluctuations in the number of non-employee workers in the undertaking’s own workforce during the reporting period and between the current and the previous reporting period);

57. Where data is not available for detailed information, the undertaking shall estimate the number and state that it has done so. When the undertaking performs estimates, it shall describe the basis of preparation of this estimation.

58. When reporting its employment relationship with the most common types of non-employee workers in own workforce, the undertaking shall provide a general description as to whether it engages them directly (as self-employed contractors) or indirectly through a third party. The undertaking is not required to report the type of worker, contractual relationship, and work performed for every worker who is not an employee.

59. The undertaking may delay reporting for all data points in this Disclosure Requirement by one year.
Disclosure Requirement S1-8 – Collective bargaining coverage and social dialogue

60. The undertaking shall disclose information on the extent to which the working conditions and terms of employment of its own workforce are determined or influenced by collective bargaining agreements and to the extent to which its employees are covered in social dialogue in the EEA at the establishment and European level.

61. The objective of this Disclosure Requirement is to provide an understanding of the coverage of collective bargaining agreements and social dialogue for its own workforce.

62. The disclosure required by paragraph 60 shall include:

   (a) the percentage of total employees covered by collective bargaining agreements;

   (b) for employees not covered by collective bargaining agreements, a description of whether the organisation determines their working conditions and terms of employment based on collective bargaining agreements that cover its other employees or based on collective bargaining agreements from other organisations; and

   (c) a description of the extent to which the working conditions and terms of employment of non-employee workers in their own workforce are determined or influenced by collective bargaining agreements, including an estimate of the coverage rate.

63. In the EEA, the disclosure required by paragraph 62 shall include a disclosure of whether the undertaking has a collective bargaining agreement and, if so, the percentage coverage of such agreement for each country in which the undertaking has significant employment, defined as at least 50 employees by head count. Outside of the EEA, the collective bargaining coverage rate may be reported by region.

64. The disclosure required by Paragraph 60 shall also include the following information in relation to social dialogue:

   (a) the percentage of employees covered at the establishment level by workers’ representatives, reported at the country level for each EEA country in which the undertaking has significant employment; and

   (b) the existence of any agreement with its employees for representation by a European Works Council (EWC), an Societas Europaea (SE) Works Council, or an Societas Cooperativa Europaea (SCE) Works Council.

65. Undertakings may delay reporting for this Disclosure Requirement on non-employee workers in own workforce and non-EEA countries by one year.

Disclosure Requirement S1-9 – Diversity indicators

66. The undertaking shall disclose the gender distribution at top management and the age distribution amongst its employees.

67. The objective of this Disclosure Requirement is to provide an understanding of gender diversity at top management level and the age distribution of its employees.

68. The undertaking shall disclose:
(a) the gender distribution in number and percentage at top management level amongst its employees; and
(b) the distribution of employees by age group: under 30 years old, 30-50 years old; over 50 years old.

Disclosure Requirement S1-10 – Adequate wages

69. The undertaking shall disclose whether or not all workers in its own workforce are paid an adequate wage, in line with applicable benchmarks; and if not, which type of workers do not receive an adequate wage and what percentage of the own workforce is paid below the adequate wage.

70. The objective of this Disclosure Requirement is to provide an understanding of whether or not all of an undertaking’s own workers are paid an adequate wage, in line with applicable benchmarks.

71. The undertaking shall disclose whether or not all workers in its own workforce are paid an adequate wage, in line with applicable benchmarks. If so, stating this will be sufficient to fulfil this disclosure requirement and no further information is needed.

72. If not all workers in the undertaking’s own workforce are paid an adequate wage in line with applicable benchmarks, the undertaking shall disclose the countries where workers earn below the applicable adequate wage benchmark, and, for each of these countries:

   a) whether this is the case just for direct employees, just for non-employee workers, or for both; and
   b) the percentage of the own workforce paid below the adequate wage, broken down for employees and non-employee workers.

74. The undertaking may delay reporting on adequate wages for non-employee workers in own workforce by one year.

Disclosure Requirement S1-11 – Social protection

73. The undertaking shall disclose whether its own workers are covered by social protection against loss of income due to major life events, and, if not, the countries where this is not the case and the percentages in those countries that are not protected.

74. The objective of this Disclosure Requirement is to enable an understanding on whether the undertaking’s own workers are covered by social protection against loss of income due to major life events, and, if not, the countries where this is not the case and the percentages in those countries that are not protected.

75. The undertaking shall disclose whether or not all workers in its own workforce are covered by social protection, through public programs or through benefits offered by the undertaking, against loss of income due to any of the following major life events:

   a) sickness
   b) unemployment starting from when the own worker is working for the undertaking
c) employment injury and acquired disability
d) maternity leave
e) retirement

If so, stating this will be sufficient to fulfil this disclosure requirement and no further information is needed.

76. If not all workers in the undertaking’s own workforce are covered by social protection in accordance with paragraph 75, the undertaking shall in addition disclose:

a) the countries where workers do not have social protections with regard to one or more of the types of event listed in paragraph 75; and,
b) for each of these countries, the types of employees and of non-employees who do not have social protection with regard to each applicable type of event.

77. The undertaking may delay reporting on adequate wages for non-employee workers in own workforce by one year.

**Disclosure Requirement S1-12– Persons with disabilities**

78. **The undertaking shall disclose the percentage of persons with disabilities in its own workforce.**

79. The objective of this Disclosure Requirement is to provide an understanding of the extent to which persons with disabilities are included among an undertaking’s employees.

80. The undertaking shall disclose the percentage of persons with disabilities amongst its employees subject to legal restrictions on the collection.

81. The undertaking may disclose the percentage of employees with disabilities with a breakdown by gender

**Disclosure Requirement S1-13 – Training and skills development indicators**

82. **The undertaking shall disclose the extent to which training and skills development is provided to its employees.**

83. The objective of this Disclosure Requirement is to allow an understanding of the training and skills development-related activities that have been offered to employees, within the context of continuous professional growth, to upgrade employees’ skills and facilitate continued employability.

84. The disclosure required by paragraph 82 shall include a report of:

(a) the percentage of employees that participated in regular performance and career development reviews; such information shall be broken down by employee category and by gender;

(b) the average number of training hours per person for employees, by employee category and by gender.
85. The information disclosed in 84 (a) and (b) may also be provided for non-employee workers.

86. The breakdowns by employee category defined in paragraph 84 (a) and (b) may be postponed by one year.

**Disclosure Requirement S1-14 – Health and safety indicators**

87. The undertaking shall disclose information on the extent to which its own workforce is covered by its health and safety management system and the number of incidents associated with work-related injuries, ill health and fatalities of its own workers. In addition, it shall disclose the number of fatalities as a result of work-related injuries and work-related ill health of other workers working on the undertaking’s sites.

88. The objective of this Disclosure Requirement is to allow an understanding of the coverage, quality and performance of the health and safety management system established to prevent work-related injuries.

89. The undertaking shall provide the following information broken down between employees and non-employee workers in own workforce:

(a) the percentage of own workers who are covered by the undertaking’s health and safety management system based on legal requirements and/or recognised standards or guidelines;

(b) the number of fatalities as a result of work-related injuries and work-related ill health;

(c) the number and rate\(^8\) of recordable work-related accidents;

(d) the number of cases of recordable work-related ill health; and

(e) the number of days lost to work-related injuries and fatalities from work-related accidents, work-related ill health and fatalities from ill health\(^9\).

The information for (b) shall also be reported for other workers working on the undertaking’s sites.

90. In addition, the undertaking may include the following additional information on the health and safety coverage:

the percentage of own workers who are covered by a health and safety management system which is based on legal requirements and/or recognised standards or guidelines and which has been internally audited and/or audited or certified by an external party.

**S1-15 – Work-life balance indicators**

91. The undertaking shall disclose the extent to which employees are entitled to and make use of family-related leave.

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\(^8\) This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #2 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments ("Rate of accidents") and benchmark administrators to disclose ESG factors subject to Regulation (EU) 2020/1816 as set out by indicator "Weighted average ratio of accidents, injuries, fatalities" in section 1 and 2 of Annex 2.

\(^9\) This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #3 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments ("Number of days lost to injuries, accidents, fatalities or illness").
92. The objective of this Disclosure Requirement is to provide an understanding of the entitlement and actual practices amongst the employees to take family-related leave in a gender equitable manner, as it is one of the dimensions of work-life balance.

93. The disclosure required shall include:

(a) the percentage of employees entitled to take family-related leaves; and

(b) the percentage of entitled employees that took family-related leaves, and a breakdown by gender.

94. If all of the undertaking’s own workers are entitled to family-related leaves through social policy and/or collective bargaining agreements, it is sufficient for this disclosure requirement to report this.

Disclosure Requirement S1-16 – Compensation indicators (pay gap and total compensation)

95. The undertaking shall disclose the percentage gap in pay between women and men and the ratio between the compensation of its highest paid individual and the median compensation for its employees.

96. The objective of this Disclosure Requirement is twofold. Firstly, to allow an understanding of the extent of any gap in the pay between women and men amongst the undertaking’s employees. And secondly, to provide insight into the level of compensation inequality inside the undertaking and whether wide pay disparities exist.

97. The undertaking shall disclose the following information:

(a) the male-female pay gap, defined as the difference between average gross hourly earnings of male paid employees and of female paid employees expressed as a percentage of average gross hourly earnings of male paid employees;10

(b) the ratio of the annual total compensation ratio of the highest paid individual to the median annual total compensation for all employees (excluding the highest-paid individual)11; and

(c) where applicable, any contextual information necessary to understand the data and how the data has been compiled and other changes to the underlying data that are to be considered.

98. The undertaking may disclose a breakdown of the male-female pay gap as defined in paragraph 97 (a) by employee category and/or by country/segment as this granularity provides increased understandability and relevance. The undertaking may also report an adjusted pay gap which controls for other factors affecting pay, in which case it shall describe the methodology for this calculation.

99. In relation to paragraph 97 (b), the undertaking may report this figure adjusted for purchasing power differences between countries, in which case it shall report the methodology used for the calculation.

10 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting a mandatory indicator related to principal adverse impacts as set out by indicator #12 in Table 1 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Unadjusted gender pay gap”) and benchmark administrators to disclose ESG factors subject to Regulation (EU) 2020/1816 as set out by indicator “Weighted average gender pay gap” in section 1 and 2 of Annex 2.

11 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #8 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Excessive CEO pay ratio”).
Disclosure Requirement S1-17 – Incidents and complaints and severe human rights impacts and incidents

100. The undertaking shall disclose the number of work-related incidents and/or complaints and severe human rights impacts and incidents within its own workforce and any related material fines or sanctions for the reporting period.

101. The objective of this Disclosure Requirement is to allow an understanding of the extent to which work-related incidents and severe cases of human rights issues and incidents are affecting its own workforce.

102. When compiling the information specified in paragraph 100, the undertaking shall include, subject to the relevant privacy regulations, work-related incidents of discrimination on the grounds of gender, racial or ethnic origin, nationality, religion or belief, disability, age, sexual orientation, or other relevant forms of discrimination involving internal and/or external stakeholders across operations in the reporting period. This includes incidents of harassment as a specific form of discrimination.

103. The undertaking shall disclose the following information in relation to the work-related grievances, incidents and complaints related to the social and human rights matters specified in paragraph 2 of the Objective section:

(a) the total number of incidents of discrimination, including harassment, reported in the reporting period; 12

(b) for the remaining social and human rights matters (ie excluding discrimination or harassment), the number of complaints filed through channels for own workers to raise concerns (including grievance mechanisms) and, where applicable, to the National Contact Points for OECD Multinational Enterprises;

(c) the total amount of material fines, penalties, and compensation for damages as a result of violations regarding social and human rights factors; and a reconciliation of such monetary amounts disclosed with the most relevant amount presented in the financial statements; and

(d) where applicable, contextual information necessary to understand the data and how such data has been compiled.

104. The undertaking shall disclose the following information regarding identified cases of severe human rights impacts and incidents (e.g. forced labour, human trafficking or child labour):

(a) the number of severe human rights issues and incidents connected to the undertaking’s workforce in the reporting period, including an indication of how many of these are violations of the UN Global Compact Principles and OECD Guidelines for Multinational Enterprises. If no such incidents have occurred, the undertaking shall state this; 13

12 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting an additional indicator related to principal adverse impacts as set out by indicator #7 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Incidents of discrimination”).

13 This information supports the information needs of financial market participants subject to Regulation (EU) 2019/2088 as reflecting a mandatory and additional indicator related to principal adverse impacts as set out by indicator #10 in Table 1 of Annex 1 and by indicator #14 in Table 3 of Annex 1 of the related Delegated Regulation with regard to disclosure rules on sustainable investments (“Violations of UNGC principles and OECD” and “Number of identified cases of severe human rights issues and incidents”) and benchmark administrators to disclose ESG factors subject to Regulation (EU) 2020/1816 as set out by indicator “Number of benchmark constituents subject to social violations (absolute number and relative divided by all benchmark constituents), as referred to in international treaties and conventions, United Nations principles and, where applicable, national law” in section 1 and 2 of Annex 2.
(b) the total amount of fines, penalties and compensation for damages for the issues and incidents described in (a) above together with a reconciliation of the monetary amounts disclosed in the most relevant amount in the financial statements.

In addition, the undertaking may disclose the number of severe human rights cases where the undertaking played a role securing remedy for those affected during the reporting period.

105. In addition, the undertaking may disclose the status of incidents and/or complaints and actions taken with reference to the following:

(a) incidents reviewed by the undertaking;
(b) remediation plans being implemented;
(c) remediation plans that have been implemented, with results reviewed through routine internal management review processes; and
(d) incidents no longer subject to action.
## Appendix A: Defined terms

This appendix is an integral part of the [draft] ESRS S1 Own workforce.

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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</thead>
<tbody>
<tr>
<td><strong>Adequate wage</strong></td>
<td>A wage that provides for the satisfaction of the needs of the worker and his / her family in the light of national economic and social conditions.</td>
</tr>
<tr>
<td><strong>Annual total compensation</strong></td>
<td>Annual total compensation includes salary, bonus, stock awards, option awards, non-equity incentive plan compensation, change in pension value, and nonqualified deferred compensation earnings provided over the course of a year.</td>
</tr>
</tbody>
</table>
| **Child labour**             | Work that deprives children of their childhood, their potential and their dignity, and that is harmful to physical and mental development. It refers to work that:  
  i. is mentally, physically, socially or morally dangerous and harmful to children; and/or  
  ii. interferes with their schooling by depriving them of the opportunity to attend school; obliging them to leave school prematurely; or requiring them to attempt to combine school attendance with excessively long and heavy work.  
  For the purpose of this definition, a child refers to a person under the age of 15 years, or under the age of completion of compulsory schooling, whichever is higher. Exceptions can occur in certain countries where economies and educational facilities are insufficiently developed, and a minimum age of 14 years applies. These countries of exception are specified by the International Labour Organisation (ILO) in response to a special application by the country concerned and in consultation with representative organisations of employers and workers. |
| **Collective bargaining**    | All negotiations which take place between an employer, a group of employers or one or more employers’ organisations, on the one hand, and one or more trade unions or, in their absence, the |
| **Representatives** | representatives of the workers duly elected and authorised by them in accordance with national laws and regulations, on the other, for: |
| - | i. determining working conditions and terms of employment; and/or |
| - | ii. regulating relations between employers and workers; and/or |
| - | iii. regulating relations between employers or their organisations and a workers' organisation or workers’ organisations. |

| **Confirmed incident** | Incident of child or forced labour or human trafficking that has been found to be substantiated. Confirmed incidents do not include incidents of child or forced labour or human trafficking that are still under investigation in the reporting period. |

| **Development** | For the aim of this Standard, development is defined as those initiatives put in place by the undertaking aimed at personal and career advancement of its workers. |

| **Discrimination** | Discrimination can occur directly or indirectly - Direct discrimination will have occurred when an individual is treated less favourably by comparison to how others, who are in a similar situation, have been or would be treated, and the reason for this is a particular characteristic they hold, which falls under a “protected ground”. Indirect discrimination occurs when an apparently neutral rule disadvantages a person or a group sharing the same characteristics. It must be shown that a group is disadvantaged by a decision when compared to a comparator group. |

| **Employee** | An employee is an individual who is in an employment relationship with the undertaking according to national law or practice. |

| **Equal opportunities** | Equal opportunities refer to an equal and non-discriminatory access to, among individuals, of opportunities for education, training, employment, career development and the exercise of power without their being disadvantaged on the basis of criteria such as gender, racial or ethnic origin, nationality, religion or belief, disability, age or sexual orientation. |

| **Equal treatment** | The principle of equal treatment is a general principle of European law which presupposes |
that comparable situations or parties in comparable situations are treated in the same way. There shall be no direct or indirect discrimination based on criteria such as gender, racial or ethnic origin, nationality, religion or belief, disability, age or sexual orientation. In the context of the present standard, own workforce has the same rights to receive the same treatment and not to be discriminated either directly or indirectly against on the basis of protected grounds such as gender, racial or ethnic origin, nationality, religion or belief, disability, age or sexual orientation.

### Forced labour

All work or service which is exacted from any person under the threat of penalty and for which the person has not offered himself or herself voluntarily. The term encompasses all situations in which persons are coerced by any means to perform work and includes both traditional "slave-like" practices and contemporary forms of coercion where labour exploitation is involved, which may include human trafficking and modern slavery.

### Grievance mechanisms

Grievance mechanisms refer to any routinized, state-based or non-state-based, judicial or non-judicial processes through which stakeholders can raise grievances and seek remedy. Examples of state-based judicial and non-judicial grievance mechanisms include courts, labour tribunals, national human rights institutions, National Contact Points under the OECD Guidelines for Multinational Enterprises, ombudsperson offices, consumer protection agencies, regulatory oversight bodies, and government-run complaints offices.

Non-state-based grievance mechanisms include those administered by the organisation, either alone or together with stakeholders, such as operational-level grievance mechanisms and collective bargaining, including the mechanisms established by collective bargaining. They also include mechanisms administered by industry associations, international organisations, civil society organisations, or multi-stakeholder groups.

Operational-level grievance mechanisms are administered by the organisation either alone or in collaboration with other parties and are directly
<table>
<thead>
<tr>
<th><strong>Draft</strong> ESRS S1 Own workforce</th>
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</table>

<p>| <strong>Harassment</strong> | Harassment is defined as a course of comments or actions that are unwelcome or should reasonably be known to be unwelcome, to the person towards whom they are addressed. Harassment occurs when one or more employees are deliberately abused, threatened and/or humiliated in circumstances relating to work. Harassment may be carried out by one or more employees, with the purpose or effect of violating the employees’ dignity, affecting [their] health and/or creating a hostile work environment. |
| <strong>Incident</strong> | A legal action or complaint registered with the undertaking or competent authorities through a formal process, or an instance of non-compliance identified by the undertaking through established procedures. Established procedures to identify instances of non-compliance can include management system audits, formal monitoring programs, or grievance mechanisms. |
| <strong>Non-employee workers in own workforce</strong> | Non-employee workers in an undertaking’s own workforce include both individual contractors supplying labour to the undertaking (“self-employed workers”) and workers provided by undertakings primarily engaged in “employment activities” (NACE Code N78). |
| <strong>Own workforce/own workers</strong> | “Own workforce” includes workers who are in an employment relationship with the undertaking (“employees”) and non-employee workers who... |</p>
<table>
<thead>
<tr>
<th><strong>Pay</strong></th>
<th>are either individual contractors supplying labour to the undertaking (“self-employed workers”) or workers provided by undertakings primarily engaged in “employment activities” (NACE Code N78).</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Persons with disabilities</strong></td>
<td>Persons with disabilities include those who have long-term physical, mental, intellectual or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others. Disability is the umbrella term for impairments, activity limitations and participation restrictions, referring to the negative aspects of the interaction between an individual (with a health condition) and that individual’s contextual factors (environmental and personal factors)</td>
</tr>
<tr>
<td><strong>Recordable work-related injury or ill health</strong></td>
<td>Work-related injury or ill health that results in any of the following: death, days away from work, restricted work or transfer to another job, medical treatment beyond first aid, or loss of consciousness; or significant injury or ill health diagnosed by a physician or other licensed healthcare professional, even if it does not result in death, days away from work, restricted work or job transfer, medical treatment beyond first aid, or loss of consciousness.</td>
</tr>
<tr>
<td><strong>Remedy / remediation</strong></td>
<td>Means to counteract or make good a negative impact or provision of remedy. Examples: apologies, financial or non-financial compensation, prevention of harm through injunctions or guarantees of non-repetition, punitive sanctions (whether criminal or administrative, such as fines), restitution, restoration, rehabilitation.</td>
</tr>
<tr>
<td><strong>Social dialogue</strong></td>
<td>All types of negotiation, consultation or simply exchange of information between, or among, representatives of governments, employers, their organisations and workers’ representatives, on issues of common interest relating to economic</td>
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</tbody>
</table>
and social policy. It can exist as a tripartite process, with the government as an official party to the dialogue or it may consist of bipartite relations only between workers' representatives and management (or trade unions and employers' organisations).

<table>
<thead>
<tr>
<th>Social protection</th>
<th>Social protection is defined as the set of measures designed to reduce and prevent poverty and vulnerability across the life cycle.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overtime</td>
<td>Overtime hours are the number of hours actually worked by a worker in excess of his or her contractual hours of work.</td>
</tr>
<tr>
<td>Training</td>
<td>For the aim of this Standard, training is defined as those initiatives put in place by the undertaking aimed at the maintenance and/or improvement of skills and knowledge of its own workers. It can include different methodologies, such as on-site training, and online training.</td>
</tr>
<tr>
<td>Wage</td>
<td>Gross wage, excluding variable components such as overtime and incentive pay, and excluding allowances unless they are guaranteed.</td>
</tr>
<tr>
<td>Work-related hazards</td>
<td>Work-related hazards (sources or situations with the potential to cause injury or ill health) can be:</td>
</tr>
<tr>
<td></td>
<td>i. physical (e.g., radiation, temperature extremes, constant loud noise, spills on floors or tripping hazards, unguarded machinery, faulty electrical equipment);</td>
</tr>
<tr>
<td></td>
<td>ii. ergonomic (e.g., improperly adjusted workstations and chairs, awkward movements, vibration);</td>
</tr>
<tr>
<td></td>
<td>iii. chemical (e.g., exposure to solvents, carbon monoxide, flammable materials, or pesticides);</td>
</tr>
<tr>
<td></td>
<td>iv. biological (e.g., exposure to blood and bodily fluids, fungi, bacteria, viruses, or insect bites);</td>
</tr>
<tr>
<td></td>
<td>v. psychosocial (e.g., verbal abuse, harassment, bullying);</td>
</tr>
<tr>
<td></td>
<td>vi. related to work-organisation (e.g., excessive workload demands, shift work, long hours, night work, workplace violence).</td>
</tr>
<tr>
<td>Work-related incident</td>
<td>Occurrence arising out of or in the course of work that could or does result in injury or ill health.</td>
</tr>
<tr>
<td>Incident Description</td>
<td>Detailed Description</td>
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<td>----------------------</td>
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<tr>
<td>Incidents might be due to, for example, electrical problems, explosion, fire; overflow, overturning, leakage, flow; breakage, bursting, splitting; loss of control, slipping, stumbling and falling; body movement without stress; body movement under/with stress; shock, fright; workplace violence or harassment (e.g., sexual harassment). An incident that results in injury or ill health is often referred to as an “accident”. An incident that has the potential to result in injury or ill health but where none occurs is often referred to as a “close call”, “near-miss”, or “near-hit”.</td>
<td></td>
</tr>
</tbody>
</table>

| Work-life balance | Satisfactory state of equilibrium between an individual's work and private life. Work-life balance encompasses not only the balance between work and private life given family or care responsibilities, but also time allocation between time spent at work and in private life beyond family responsibilities. |

<table>
<thead>
<tr>
<th>Workers' representatives</th>
<th>Workers' representatives’ means:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>i. trade union representatives, namely, representatives designated or elected by trade unions or by members of such unions in accordance with national legislation and practice;</td>
</tr>
<tr>
<td></td>
<td>ii. duly elected representatives, namely, representatives who are freely elected by the workers of the organisation, not under the domination or control of the employer in accordance with provisions of national laws or regulations or of collective agreements and whose functions do not include activities which are the exclusive prerogative of trade unions in the country concerned and which existence is not used to undermine the position of the trade unions concerned or their representatives.</td>
</tr>
</tbody>
</table>
Appendix B: Application Requirements

This appendix is an integral part of the [draft] ESRS S1 Own workforce. It describes the application of the requirements set for in paragraphs 13-105 and has the same authority as the other parts of this [draft] Standard.

Objective

AR 1. The undertaking may also highlight special issues relevant to a material impact for a shorter period of time, for instance initiatives regarding the health and safety of own workers during a pandemic.

AR 2. The overview of social matters provided in paragraph 2 is not meant to imply that all of these issues should be reported on in each Disclosure Requirement in this [draft] Standard. Rather, they provide a list of matters derived from the CSRD that undertakings shall consider for the ESRS 2 materiality assessment related to own workforce and, subsequently, report as material impacts, risks and opportunities within the scope of this [draft] Standard.

AR 3. Examples of workers that fall within the scope of “Own workforce” are:

(a) Examples of contractors (self-employed persons) in own workforce include:
   i) Contractors hired by the undertaking to perform work that would otherwise be carried out by an employee.
   ii) Contractors hired by the undertaking to perform work in a public area (e.g., on a road, on the street).
   iii) Contractors hired by the undertaking to deliver the work/service directly at the workplace of a client of the undertaking.

(b) Examples of workers employed by a third party engaged in ‘employment activities’ include:
   i) Workers who perform the same work that employees carry out, including:
      - workers who fill in for employees who are temporarily absent (due to illness, holiday, parental leave, etc.)
      - workers performing work additional to regular employees
   ii) workers who are dispatched temporarily from another EU member state to work for the undertaking (‘posted workers’)

ESRS 2 General Disclosures

Strategy

ESRS 2 – SBM 3 – S1 Material impacts, risks and opportunities and their interaction of with strategy and business model(s)

AR 4. Impacts on its own workers can originate in an undertaking’s business model or strategy in a number of different ways. For example, impacts may relate to the undertaking’s value proposition (e.g., providing lowest cost products or services, or high-speed delivery, in ways that put pressure on labour rights in its own operations), or its cost structure and the revenue model (e.g., shifting inventory risk to suppliers, with knock-on effects on the labour rights of their own workers).

AR 5. With regard to paragraph 10, impacts on its own workers that originate in the business model or strategy can also bring material risks to an undertaking. For example, risks arise if some own workers are at risk of forced labour, and the undertaking is importing products into countries where the law allows for the confiscation of imported goods that are suspected of being made with
forced labour. An example of opportunities for the undertaking may result from providing opportunities for the workforce such as job creation and upskilling in the context of a “just transition”. Another example, in the context of a pandemic or other severe health crisis, relates to the undertaking potentially relying on contingent labour with little to no access to sick care and health benefits that may face severe operational and business continuity risks as workers have no choice but to keep working while sick, further exacerbating the spread of the disease and causing major supply chain breakdowns. Reputational and business opportunity risks linked to the exploitation of low-skilled, low-paid workers in sourcing geographies with minimal protections for them are also increasing with media backlash and consumer preferences moving to more ethically sourced or sustainable goods.

AR 6. Examples of particular characteristics of own workers that shall be considered by the undertaking when responding to paragraph 17 relate to young workers that may be more susceptible to impacts on their physical and mental development, or women workers in a context where women are routinely discriminated against in the terms and conditions of work, or migrant workers in a context where the market for the supply of labour is poorly regulated and workers are routinely charged recruitment fees. For some workers, the inherent nature of the activity that they are required to undertake may put them at risk (e.g., workers required to handle chemicals or operate certain equipment or low paid workers who are on “zero hours” contracts).

AR 7. The business risks, which can lead to material financial risks, could also arise because of the undertaking’s dependency on its own workers where low-likelihood but high-impact events may affect the undertaking’s future cash flows, for example, where a global pandemic leads to severe health impacts on workers resulting in major disruptions to production and distribution. Other examples of business risk related to the undertaking’s dependency on workers include a shortage in skilled workers or political decisions or legislation affecting its own operations and own workforce.

**ESRS 2- SBM 2 – S1 Interests and views of stakeholders**

AR 8. The Section on ESRS 2 Disclosure Requirements SBM 2 requires the undertaking to provide an understanding of if and how it considers whether its strategy and business model(s) play a role in creating, exacerbating or (conversely) mitigating significant material impacts on own workers, and whether and how the business model(s) and strategy are adapted to address such material impacts.

AR 9. While own workers may not be engaging with an undertaking at the level of its strategy or business model(s), their views can inform the undertaking’s assessment of its strategy and business model(s). The undertaking shall consider reporting on the views of the (actual or potential) materially affected own workers’ legitimate representatives (trade unions or works councils) that have insight into their situation.

**Impacts, risks and opportunities management**

**Disclosure Requirement S1-1 – Policies related to own workforce**

AR 10. The summary shall include the key information necessary to ensure a faithful representation of the policies in relation to own workers and, therefore, the undertaking shall consider disclosing explanations of significant changes to the policies adopted during the reporting year (e.g., new expectations for foreign subsidiaries, new or additional approaches to due diligence and remedy). This includes policies and commitments of the undertaking to prevent or mitigate the risks and negative impacts of reducing carbon emissions and transitioning to greener and climate-neutral operations on workers as well as to provide opportunities for the workforce such as job creation and upskilling, including explicit commitments to a ‘just transition’.
AR 11. The policy may take the form of a stand-alone policy regarding own workers or be included in a broader document such as a code of ethics or a general sustainability policy that has already been disclosed by the undertaking as part of another ESRS. In those cases, the undertaking shall provide an accurate cross-reference to identify the aspects of the policy that satisfy the requirements of this Disclosure Requirement.

AR 12. In reporting on its alignment of its policies with the UN Guiding Principles on Business and Human Rights, the undertaking shall consider that the Guiding Principles refer to the International Bill of Rights, which consist of the Universal Declaration of Human Rights and the two Covenants that implement it, as well as the International Labour Organisation’s Declaration on Fundamental Rights and Principles at Work and the core conventions that underpin it, and may report on alignment with these underlying standards.

AR 13. When explaining how external-facing policies are embedded, undertakings may, for example, consider internal policies of responsible sourcing, and alignment with other policies relevant to own workers, for example, regarding forced labour. With regard to supplier codes of conduct that the undertaking may have, the summary shall indicate whether they include provisions addressing the safety of workers, including precarious work (i.e. use of workers on short-term or limited hours contracts, workers employed via third parties, sub-contracting to third parties or use of informal workers), human trafficking, the use of forced labour or child labour, and whether such provisions are fully in line with applicable ILO standards.

AR 14. As an illustration of the types of communication of its policies to those individuals, group of individuals or entities for whom they are relevant, either because they are expected to implement them (for example, the undertaking’s employees, contractors and suppliers), or because they have a direct interest in their implementation (for example, own workers, investors), to help ensure that the policy is accessible and that they understand its implications, the undertaking may disclose communication tools and channels (e.g., flyers, newsletters, dedicated websites, social media, face to face interactions, workers’ representatives) and / or the identification and removal of potential barriers for dissemination, such as through translation into relevant languages or the use of graphic depictions.

AR 15. Discrimination in employment and occupation occurs when a someone is treated differently or less favourably because of characteristics that are not related to merit or the inherent requirements of the job. These characteristics are commonly defined in national laws. Besides the grounds mentioned in the Disclosure Requirement, undertakings shall consider other grounds for discrimination prohibited under national legislation.

AR 16. Discrimination can arise in a variety of work-related activities. These include access to employment, particular occupations, training and vocational guidance and social security. Moreover, it can occur with respect to the terms and conditions of employment, such as: recruitment, remuneration, hours of work and rest, paid holidays, maternity protection, security of tenure, job assignments, performance assessment and advancement, training opportunities, promotion prospects, occupational safety and health, termination of employment. The undertaking may address these areas specifically when disclosing its policies and underlying procedures to fulfill the disclosure requirement.

AR 17. The disclosure may further address whether the undertaking has or is planning to have:

(a) policies and procedures which make qualifications, skills and experience the basis for the recruitment, placement, training and advancement of workers at all levels, while accounting for the fact that some individuals may have more difficulty than others to acquire such qualifications, skills and experience;
(b) assigned responsibility for equal employment issues at a high level, issue clear company-wide policies and procedures to guide equal employment practices, and link advancement to desired performance in this area.

(c) staff training on non-discrimination policies and practices, with a particular focus on middle and upper management to raise awareness and address resolution strategies for preventing and addressing systemic and incidental discrimination;

(d) made adjustments to the physical environment to ensure health and safety for workers, customers and other visitors with disabilities;

(e) evaluations whether a distinction is an inherent requirement of a job, and avoid applications of job requirements in a way that would systematically disadvantage certain groups;

(f) up-to-date records on recruitment, training and promotion that provide a transparent view of opportunities for employees and their progression within the organization;

(g) where discrimination is identified, grievance procedures to address complaints, handle appeals and provide recourse for employees (especially in the context of negotiations and collective agreements), and is alert to formal structures and informal cultural issues that can prevent employees from raising concerns and grievances; and

(h) programs to promote access to skills development.

**Disclosure Requirement S1-2 – Processes for engaging with own workers and workers’ representatives about impacts**

AR 18. When describing what function or role has operational responsibility for such engagement and/or ultimate accountability, and whether it requires certain skills of, or provides training or capacity-building for, relevant staff to undertake engagement. The undertaking may disclose whether this is a dedicated role or function or part of a broader role or function. If it cannot identify such a position or function, it may state so. This requirement could also be fulfilled with reference to ESRS 2 GOV 1.

AR 19. When preparing the disclosures described in paragraph 28 b) and c), the following illustrations may be considered:

(a) for stage(s) at which engagement occurs, examples could be in determining mitigation approaches or in evaluating their effectiveness;

(b) for type of engagement, these could be participation, consultation and/or information;

(c) for the frequency of the engagement, information may be provided on whether engagement occurs on a regular basis, at certain points in a project or business process, for example, when a new harvest season begins or a new production line is opened), as well as whether it occurs in response to legal requirements and/or in response to stakeholder requests and whether the result of the engagement is being integrated into the undertaking's decision-making processes; and

(d) for the role with operational responsibility, whether it requires certain skills of, or provides training or capacity building to relevant staff to undertake engagement.
AR 20. Global Framework Agreements (GFA) serve to establish an ongoing relationship between a multinational enterprise and a Global Union Federation to ensure that the undertaking adheres to the same standards in every country in which it operates.

AR 21. To illustrate how the perspectives of own workers have informed specific decisions or activities of the undertaking, the undertaking may provide examples from the current reporting period.

AR 22. Where the undertaking has agreements with national, European or international trade unions or works councils related to the rights of its own workers, this can be disclosed to illustrate how the agreement enables the undertaking to gain insight into those workers’ perspectives.

AR 23. Where possible, the undertaking shall consider providing examples from the reporting period to illustrate how the perspectives of its own workers and workers’ representatives have informed specific decisions or activities of the undertaking.

AR 24. The undertaking shall consider the following aspects when fulfilling this Disclosure Requirement:

(a) the type of worker engagement (e.g., information, consultation or participation) and its frequency (e.g., ongoing, quarterly, annually);
(b) how worker feedback is recorded and integrated into decision-making, and how workers are informed about the way in which their feedback has influenced decisions;
(c) whether worker engagement activities take place at the organisational level or at a lower level, such as at the site or project level, and in the latter case, how information from worker engagement activities is centralised;
(d) the resources (e.g., financial or human resources) allocated to worker engagement; and
(e) how it engages with workers and workers’ representatives on the impacts on its own workforce that may arise from reducing carbon emissions and transitioning to greener and climate-neutral operations, in particular restructuring, employment loss or creation, training and up/reskilling, gender and social equity and safety and health.

AR 25. The undertaking may also explain:

(a) how it engages with at-risk or vulnerable groups (e.g. whether it takes specific approaches and gives special attention to potential barriers);
(b) how it takes into account potential barriers to worker engagement (e.g. language and cultural differences, gender and power imbalances, divisions within a community or group);
(c) how it provides workers with information that is understandable and accessible through appropriate communication channels;
(d) any conflicting interests that have arisen among different workers and how the undertaking has resolved these conflicting interests; and
(e) how it seeks to respect the human rights of all stakeholders engaged, for example, their rights to privacy, freedom of expression, and peaceful assembly and protest.

AR 26. The undertaking may also report information about the effectiveness of processes for engaging with own workers from previous reporting periods. This applies in cases where the undertaking has assessed the effectiveness of these processes or derived lessons during the current reporting period. Processes used to track the effectiveness can include internal or external auditing or verification, impact assessments, measurement systems, stakeholder feedback,
grievance mechanisms, external performance ratings, and benchmarking. The undertaking shall state what process was used to track effectiveness, and what the outcome was.

**Disclosure Requirement S1-3 – Processes to remediate negative impacts and channels for own workers to raise concerns**

**AR 27.** In fulfilling the requirements set out by the disclosure criteria of ESRS S1-3, the undertaking may be guided by the content of the UN Guiding Principles on Business and Human Rights and the OECD Due Diligence Guidance for Responsible Business Conduct focused on remediation and grievance mechanisms.

**AR 28.** Channels for raising concerns or needs include grievance mechanisms, hotlines, trade unions (where workers are unionised), works councils, dialogue processes or other means through which own workers or workers’ representatives can raise concerns about impacts or explain needs that they would like the undertaking to address. This could include both channels provided by the undertaking directly and channels provided by the entities where their own workers are working, and are to be reported in addition to any other mechanisms an undertaking may use to gain insight into the management of impacts on workers, such as compliance audits. Where the undertaking is relying solely on information about the existence of such channels provided by its business relationships to answer this requirement, it may state that.

**AR 29.** Third party mechanisms could include those operated by the government, NGOs, industry associations and other collaborative initiatives. With regard to the scope of these mechanisms, the undertaking may disclose whether these are accessible to all own workers who may be potentially or actually materially impacted by the undertaking (or workers’ representatives or, in their absence, individuals or organisations acting on their behalf or who are otherwise in a position to be aware of adverse impacts), through which its own workforce (or workers’ representatives or, in their absence, individuals or organisations acting on their behalf or who are otherwise in a position to be aware of adverse impacts), can raise complaints or concerns related to the undertaking’s own activities.

**AR 30.** The undertaking shall consider whether and how own workers that may be affected and their workers’ representatives are able to access channels at the level of the undertaking they are employed by, or contracted to work for, in relation to each material impact. Relevant channels may include hotlines, trade unions (where workers are unionised) or works councils, or other grievance mechanisms operated by the relevant undertaking or by a third party.

**AR 31.** In explaining whether and how the undertaking knows that own workers are aware of and trust any of these channels, the undertaking may provide relevant and reliable data about the effectiveness of these channels from the perspective of own workers themselves. Examples of sources of information are surveys of workers that have used such channels and their levels of satisfaction with the process and outcomes.

**AR 32.** In describing the effectiveness of channels for own workers and workers’ representatives to raise concerns, the undertaking may be guided by the following questions, based on the “effectiveness criteria for non-judicial grievance mechanisms”, as laid out in the UN Guiding Principles on Business and Human Rights. The considerations below may be applied to individual channels or to a collective system of channels:

(a) do the channels have legitimacy by providing appropriate accountability for their fair conduct and building stakeholder trust?

(b) are the channels known and accessible to stakeholders?

(c) do the channels have clear and known procedures, with indicative timeframes?
(d) do the channels ensure reasonable access for stakeholders to sources of information, advice and expertise?

(e) do the channels offer transparency by providing sufficient information both to complainants and, where applicable, to meet any public interest?

(f) do outcomes achieved through the channels accord with internationally recognised human rights?

(g) does the undertaking identify insights from the channels that support continuous learning in both improving the channels and preventing future impacts?

(h) does the undertaking focus on dialogue with complainants as the means to reach agreed solutions, rather than seeking to unilaterally determine the outcome?

For more information, see Principle 31 of the UN Guiding Principles on Business and Human Rights.

Disclosure Requirement S1-4 – Taking action on material impacts and approaches to mitigating material risks and pursuing material opportunities related to own workforce, and effectiveness of those actions and approaches

AR 33. It may take time to understand negative impacts and how the undertaking may be involved with them through its own workforce, as well as to identify appropriate responses and put them into practice). Therefore, the undertaking shall consider disclosing:

(a) its general and specific approaches to addressing material negative impacts;

(b) its initiatives aimed at contributing to additional material positive impacts;

(C)how far it has progressed in its efforts during the reporting period; and

(d) its aims for continued improvement.

AR 34. Appropriate action can vary according to whether the undertaking causes or contributes to a material impact, or whether it is involved because the impact is directly linked to its operations, products or services by a business relationship.

AR 35. Given that material negative impacts affecting own workers that have occurred during the reporting period may not be caused or contributed to by the undertaking alone and may be linked to entities or operations outside its direct control, the undertaking may disclose whether and how it seeks to use its leverage with relevant business relationships to manage those impacts. This may include using commercial leverage (for example, enforcing contractual requirements with business relationships or implementing incentives), other forms of leverage within the relationship (such as providing training or capacity-building on workers’ rights to business relationships) or collaborative leverage with peers or other actors (such as initiatives aimed at responsible recruitment or ensuring workers receive a living wage).

AR 36. When the undertaking reports on its participation in an industry or multi-stakeholder initiative as part of its actions to address material negative impacts, the undertaking may disclose how the initiative, and its own involvement, is aiming to address the material impact concerned. It may report under ESRS S1-5 regarding any relevant targets set by the initiative and progress towards them.
AR 37. The undertaking may also disclose examples in connection with whether and how it considers actual and potential impacts on own workers in decisions to terminate business relationships and whether and how it seeks to address any negative impacts that may result from termination.

AR 38. Processes used to track the effectiveness of actions can include internal or external auditing or verification, court proceedings and/or related court decisions, impact assessments, measurement systems, stakeholder feedback, grievance mechanisms, external performance ratings, and benchmarking.

AR 39. Reporting on effectiveness is aimed at enabling the understanding of the links between actions taken by an undertaking and the effective management of impacts. Additional information that the undertaking may provide includes data showing a decrease in the number of incidents identified.

AR 40. With regard to initiatives or processes whose primary aim is to deliver positive impacts for the undertaking’s own workforce that are based on affected workers’ needs and their level of implementation, the undertaking may disclose:

AR 41. information about whether and how own workers and workers’ representatives play a role in decisions regarding the design and implementation of these programmes or processes; and

AR 42. information about the intended or achieved positive outcomes for the undertaking’s own workforce of these programmes or processes.

AR 43. The undertaking may explain whether any such initiatives are designed also to support the achievement of one or more Sustainable Development Goals. For example, an undertaking committing to SDG 8 to “promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all” may be actively working towards eliminating forced or compulsory labour or supporting higher levels of productivity on activities in developing countries through technological upgrades and training of local labour, which can benefit both the specific own workers targeted by the actions, but also their local communities.

AR 44. When reporting on the intended or achieved positive outcomes of its actions for own workers a distinction is to be made between evidence of certain activities having occurred (e.g., that x number of workers have received financial literacy training) from evidence of actual outcomes for workers (e.g., that x workers report that they are able to better manage their household budgets so as to meet their savings goals).

AR 45. In the case of impacts on own workforce that arise from the transition to a greener, climate-neutral economy, the undertaking shall include information on any measures taken to mitigate negative impacts, such as training and reskilling, employment guarantees, and in the case of downscaling or mass dismissal, measures such as job counselling, coaching, intra-company placements and early retirement plans. This includes measures to comply with prevailing regulation. In taking action, companies may draw on resources such as the UN Global Compact Guidance on Just Transition for Business, which builds on the ILO’s Guidelines for a just transition towards environmentally sustainable economies and societies for all. The undertaking shall highlight present and/or expected external developments that influence whether dependencies turn into risks. This includes consideration of impacts that may arise from the transition to greener and climate-neutral operations.

AR 46. When disclosing the financial risks and opportunities related to an undertaking’s impacts or dependencies on own workers, the undertaking may consider the following business risks that could lead to financial risks:

(a) business risks related to an undertaking’s impacts on its own workers might include the reputational or legal exposure where workers are found to be subject to forced or child labour;
(b) business risks related to an undertaking’s dependencies on its own workers might include the loss of business continuity where significant employee turnover or lack of skills/training development threaten the undertaking’s business; and

(C) business opportunities related to an undertaking’s impacts on its own workers might include market differentiation and greater customer appeal from guaranteeing decent pay and conditions for its gig workers.

AR 47. When explaining whether dependencies turn into risks, the undertaking shall consider external developments.

AR 48. When disclosing policies, targets, action plans and resources related to the management of material risks and opportunities, in cases where risks and opportunities arise from a material impact, the undertaking may cross-reference its disclosures on policies, targets, action plans and resources in relation to that impact.

AR 49. The undertaking shall consider the extent to which its processes to manage material risks related to own workers are integrated into its existing risk management and how.

AR 50. When reporting on resources allocated to the management of material impacts, undertakings may explain which internal functions are involved in managing the impacts and what types of action they take to address negative and advance positive impacts.

**Metrics and targets**

**Disclosure Requirement S1-5 – Targets related to managing material impacts, advancing positive impacts, as well as to risks and opportunities**

AR 51. When disclosing the targets, the undertaking shall consider disclosing, where applicable:

   (i) the intended outcomes to be achieved in the lives of a certain number of own workers;

   (j) that these are measurable/verifiable;

   (k) their stability over time in terms of definitions and methodologies to allow for continuity in the datapoints derived from the targets; and/or

   (l) standards or commitments which the targets are based on are to be clearly defined in the reporting (for instance code of conducts, sourcing policies, global frameworks or industry codes).

AR 52. Targets related to risks and opportunities may be the same as or distinct from targets tied to impacts. Therefore, no distinction is to be made per se, but what the target is aiming at is to be disclosed (i.e. impact and/or risks and opportunities). For example, a target to reach adequate wages for non-employee workers could both reduce impacts on those workers and reduce associated business risks in terms of the quality and reliability of their output.

AR 53. The undertaking may also distinguish between short, medium and long-term targets covering the same policy commitment. For example, an undertaking may have a long-term target to achieve an 80% reduction in health and safety incidents affecting its delivery drivers by 2030 and a near-term target to reduce the overtime hours of delivery drivers by x% while maintaining their income by 2024.

AR 54. When modifying or replacing a target in the reporting period, the undertaking may explain the change by cross-referencing it to significant changes in the business model or to broader changes in the accepted standard or legislation from which the target is derived to provide contextual information.
Disclosure Requirement S1-6 – Characteristics of the Undertaking’s Employees

AR 55. This Disclosure Requirement covers all employees who perform work for any of the undertaking’s entities included in its sustainability reporting. An employee is an individual who is in an employment relationship with the undertaking according to national law or practice.

AR 56. Providing a breakdown of employees by country gives insight into the distribution of activity across countries. The number of employees in each country is also a key trigger for many information, consultation and participation rights for workers and workers’ representatives, both in the EU labour law acquis (e.g. the European Works Council Directive and the Information and Consultation Directive) and in national law (e.g. rights to establish a works council or to have board level employee representation). Providing a breakdown of employees by gender and type of employment relationship gives insight into gender representation across the undertaking. Additionally, providing a breakdown of employees by region gives insight into regional variations. A region can refer to a country or other geographic locations, such as a city or a world region.

AR 57. The undertaking shall disclose the requested disclosures in the following tabular formats:

Table 1: Template for presenting information on employee head count by gender

<table>
<thead>
<tr>
<th>Gender</th>
<th>Number of employees (head count)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
<tr>
<td>Not reported</td>
<td></td>
</tr>
<tr>
<td>Total Employees</td>
<td></td>
</tr>
</tbody>
</table>

Table 2: Template for presenting employee head count in countries with at least 50 employees

<table>
<thead>
<tr>
<th>Country</th>
<th>Number of employees (head count)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country A</td>
<td></td>
</tr>
<tr>
<td>Country B</td>
<td></td>
</tr>
<tr>
<td>Country C</td>
<td></td>
</tr>
<tr>
<td>Country D</td>
<td></td>
</tr>
</tbody>
</table>

Table 3: Template for presenting information on employees by contact type, broken down by gender (head count or FTE)
Table 4: Template for presenting information on employees by contract type, broken down by region (head count or FTE) (reporting on full-time and part-time employees is voluntary)

AR 58. The definitions of permanent, temporary, non-guaranteed hours, full-time, and part-time employees differ between countries. If the undertaking has employees in more than one country, it shall use the definitions as per the national laws of the countries where the employees are based to calculate country-level data. The country-level data shall then be added up to calculate total numbers, disregarding differences in national legal definitions. Non-guaranteed hours employees are employed by the undertaking without a guarantee of a minimum or fixed number of working hours. The employee may need to make themselves available for work as required, but the undertaking is not contractually obligated to offer the employee a minimum or fixed number of working hours per day, week, or month. Casual employees, employees with zero-hour contracts, and on-call employees are examples that fall under this category.

AR 59. Reporting the number of employees at the end of the reporting period provides information for that point in time, without capturing fluctuations during the reporting period. Reporting these numbers in averages across the reporting period takes into account fluctuations during the reporting period.

AR 60. Quantitative data, such as the number of temporary or part-time employees, is unlikely to be sufficient on its own. For example, a high proportion of temporary or part-time employees could indicate a lack of employment security for employees, but it could equally signal workplace flexibility when offered as a voluntary choice. For this reason, the undertaking is required to report contextual information to help information users interpret the data. The undertaking can explain the reasons for temporary employment. An example of such a reason is the recruitment of employees to undertake work on a temporary or seasonal project or event. Another example is the standard practice to offer a temporary contract (e.g., six months) to new employees before an offer of
permanent employment is made. The undertaking may also explain the reasons for non-guaranteed hours employment.

AR 61. For the own employee turnover calculation, the undertaking shall calculate the aggregate of the number of employees who leave voluntarily or due to dismissal, retirement or death in service. The undertaking shall use this number for the numerator of the employee turnover rate and may determine the denominator used to calculate this rate and describe its methodology.

AR 62. Where data is not available for detailed information, the undertaking shall use an estimation of the employee number or ratios, in accordance with ESRS 1, and clearly identify where the use of estimates has taken place.

Disclosure Requirement S1-7 – Characteristics of non-employee workers in the undertaking’s own workforce

AR 63. This Disclosure Requirement provides insight into the undertaking’s approach to employment, as well as the scope and nature of impacts arising from its employment practices. It also provides contextual information that aids an understanding of the information reported in other disclosures. This disclosure covers both individual contractors supplying labour to the undertaking (“self-employed workers”) and workers provided by undertakings primarily engaged in “employment activities” (NACE Code N78). If all the workers performing work for the undertaking are employees and the undertaking does not have any workers who are not employees, this Disclosure Requirement is not material for the undertaking; notwithstanding, the undertaking may state this fact when disclosing the information required by DR S1-6 as contextual information as this information can be relevant for the users of the Sustainability Statements.

AR 64. Examples of contractors (self-employed persons) in own workforce include: contractors hired by the undertaking to perform work that would otherwise be carried out by an employee; contractors hired by the undertaking to perform work in a public area (e.g., on a road, on the street); and contractors hired by the undertaking to deliver the work/service directly at the workplace of a client of the organization. Examples of workers employed by a third party engaged in ‘employment activities’ whose work is under the direction of the undertaking include: workers who perform the same work that employees carry out, such as workers who fill in for employees who are temporarily absent (due to illness, holiday, parental leave, etc.); workers performing regular work at the same site as employees; and workers who are dispatched temporarily from another EU member state to work for the undertaking (‘posted workers’). Examples of value chain workers (and thus of workers not in own workforce and reported under the scope of ESRS S2 Workers in the value chain) include: workers for a supplier contracted by the undertaking who work on the supplier’s premises using the supplier’s work methods; workers for a ‘downstream’ firm which purchases goods or services from the undertaking; and workers of an equipment supplier to the undertaking who, at one or more of the undertaking’s workplaces, perform regular maintenance on the supplier’s equipment (e.g., photocopier) as stipulated in the contract between the equipment supplier and the undertaking.

AR 65. If the undertaking cannot report exact figures, it shall use estimates according to the provisions in ESRS 1 to disclose the number of workers who are not employees to the nearest ten or, where the number of workers who are not employees is greater than 1,000, to the nearest 100, and explain this. In addition, it shall clearly identify the information that derives from actual data and estimates.

AR 66. Reporting the number of workers in own workforce who are not employees at the end of the reporting period provides information for that point in time without capturing fluctuations during the reporting period. Reporting this number as an average across the reporting period considers fluctuations during the reporting period and can provide more insightful and relevant information for the users.

AR 67. The information disclosed by the undertaking allows stakeholders to understand how the number of non-employee workers in its own workforce varies during the reporting period or
compared to the previous reporting period (i.e., whether the numbers have increased or decreased). It may also include the reasons for the fluctuations. For example, an increase in the number of non-employee workers in its own workforce during the reporting period could be due to a seasonal event. Conversely, a decrease in the number of non-employee workers in its own workforce compared to the previous reporting period could be due to the completion of a temporary project. It is the criteria of the undertaking to determine which fluctuations in the number of workers it considers significant to report and to describe its threshold for determining significant fluctuations. If there are no significant fluctuations in the number of non-employee workers in its own workforce during the reporting period or between the current and previous reporting period, the undertaking may disclose this information.

**Disclosure Requirement S1-8 – Collective bargaining coverage and social dialogue**

**Collective bargaining coverage**

AR 68. The percentage of employees, non-employee workers, and own workers covered by collective bargaining agreements is calculated using the following formulas:

\[
\text{Number of employees covered by collective bargaining agreements} \times \frac{100}{\text{Number of employees}}
\]

\[
\text{Number of non-employee workers covered by collective bargaining agreements} \times \frac{100}{\text{Number of non-employee workers}}
\]

\[
\text{Number of own workers covered by collective bargaining agreements} \times \frac{100}{\text{Number of own workers}}
\]

AR 69. The employees and non-employee workers in own workforce covered by collective bargaining agreements are those individuals to whom the undertaking is obliged to apply the agreement. This means that if none of the employees and non-employee workers in its own workforce are covered by a collective bargaining agreement, the percentage reported is zero. An employee and non-employee worker in own workforce covered by more than one collective bargaining agreement only needs to be counted once.

AR 70. This requirement is not aimed at obtaining the percentage of employees represented by a works council or belonging to trade unions, which can be different. The percentage of employees covered by collective bargaining agreements can be higher than the percentage of unionised employees when the collective bargaining agreements apply to both union and non-union members. Alternatively, the percentage of employees covered by collective bargaining agreements can be lower than the percentage of unionised employees. This may be the case when there are no collective bargaining agreements available or when the collective bargaining agreements do not cover all unionised employees.

**Social Dialogue**

AR 71. For calculating the information required by paragraph 103 (a), the undertaking shall identify in which European Economic Area (EEA) countries it has significant employment (i.e. at least 50
employees). For these countries it shall report the percentage of employees in that country which are employed in establishments in which employees are represented by workers’ representatives at the establishment level. Establishment is defined as any place of operations where the undertaking carries out a non-transitory economic activity with human means and goods. Examples include: a factory, a branch of a retail chain, or an undertaking’s headquarters. For countries in which there is only one establishment the percentage reported shall be either 100% or 0%.

\[
\text{Number of employees working in establishments with workers' representatives} \times 100
\]

\[
\frac{\text{Number of employees}}{\text{Number of employees working in establishments with workers' representatives}} \times 100
\]

AR 72. The information required by this Disclosure Requirement shall be reported as follows:

Table 1: Reporting template for collective bargaining coverage and social dialogue

<table>
<thead>
<tr>
<th>Coverage Rate</th>
<th>Collective Bargaining Coverage</th>
<th>Social dialogue</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Non-employee workers – EAA</td>
<td>Workplace representation (EEA only)</td>
</tr>
<tr>
<td></td>
<td>(for countries with &gt;50 empl.)</td>
<td>(for countries with &gt;50 empl.)</td>
</tr>
<tr>
<td>0-19%</td>
<td>Employees – EEA</td>
<td>Region A</td>
</tr>
<tr>
<td></td>
<td>(for countries with &gt;50 empl.)</td>
<td></td>
</tr>
<tr>
<td>20-39%</td>
<td>Country A</td>
<td>Country A</td>
</tr>
<tr>
<td>40-59%</td>
<td>Country B</td>
<td>Region B</td>
</tr>
<tr>
<td>60-79%</td>
<td>Country A</td>
<td>Country A</td>
</tr>
<tr>
<td>80-100%</td>
<td></td>
<td>Country B</td>
</tr>
</tbody>
</table>

**Disclosure Requirement S1-9 – Diversity indicators**

AR 73. In preparing the disclosure on gender at top management, the undertaking shall use the definition of top management as one and two levels below the administrative and supervisory bodies unless this concept has already been defined with the undertaking’s operations and differs from the previous description. If this is the case, the undertaking can use its own definition for top management and disclose that fact and its own definition.

**Disclosure Requirement S1-10 – Adequate Wages**

AR 74. The lowest wage shall be calculated for the lowest pay category, excluding interns and apprentices. This is to be based on the basic wage plus any fixed additional payments that are guaranteed to all own workers. The lowest wage shall be considered separately for each country in which the undertaking has operations, except outside the EEA when the relevant adequate or minimum wage is defined at a sub national level.
AR 75. The adequate wage benchmark used for comparison with the lowest wage shall not be lower than:

(a) in the EEA: the minimum wage set in accordance with the Directive 2022/2041 of 19 October 2022 on adequate minimum wages in the European Union; and

(b) outside of the EEA: any existing national or sub-national legislation based on an assessment of an adequate wage needed for a decent standard of living, or absent that, any national or sub-national minimum wage established by legislation or collective bargaining.

AR 76. The Directive 2022/2041 of 19 October 2022 on adequate minimum wages in the European Union references both indicative reference values commonly used at international level such as 60% of the gross median wage and 50% of the gross average wage, and/or indicative reference values used at national level. Data for the indicative values of 60% of the national median gross wage or 50% of the national average gross wage can be obtained from the European Labour Force Survey. For countries outside the EEA, any benchmark that meets the criteria set out by the Sustainable Trade Initiative (IDH) may be used, including applicable benchmarks aligned with the Anker methodology, or provided by the Wage Indicator Foundation or Fair Wage Network. For countries outside the EEA where there are different adequate wage benchmark figures for different sub-national regions, the applicable benchmarks shall be used.

Disclosure Requirement S1-11 – Social protection

AR 77. Social protection are all the measures that provide access to health care and income support in cases of challenging life events such as the loss of a job, being sick and in need of medical care, giving birth and raising a child, or retiring and in need of a pension.

AR 78. The denominators for the percentages reported under Paragraph 80 shall be calculated on the basis of the total head count figures provided for employees under ESRS S1-6 and non-employee workers in own workforce in ESRS S1-7. The numerators shall be calculated on the basis of head count of employees and non-employee workers that have some form of social protection through public programs or benefits offered by the undertaking.

Disclosure Requirement S1-12 – Persons with disabilities

AR 79. When disclosing the information required in paragraph ss regarding persons with disabilities, the undertaking shall provide any contextual information necessary to understand the data and how the data has been compiled (methodology). For example, information about the impact of different legal definitions of persons with disabilities in the different countries in which the undertaking has operations.

Disclosure Requirement S1-13 – Training and Skills Development indicators

AR 80. A regular performance review is defined as a review based on criteria known to the worker and his or her superior undertaken with the knowledge of the worker at least once per year. The review can include an evaluation by the worker’s direct superior, peers, or a wider range of employees. The review can also involve the human resources department. In order to disclose the information required by paragraph 61 (a), the undertaking shall use the employee headcount figures provided in ESRS S1-6 in the denominator to calculate the:

(a) number/proportion of performance reviews per employee; and
(b) number of reviews in proportion to the agreed number of reviews by the management.

AR 81. To disclose the average required per paragraph 61 (b), the undertaking shall perform the following calculation: total number of training hours offered to and completed by employees divided by the total number of employees in each respective group (i.e. employee category and gender, separately). For the total training average and the average by gender, the head count figures for total employment and employment by gender reported in Disclosure Requirement ESRS S1-6 shall be used.

AR 82. Employee categories are a breakdown of employees by level (such as senior management, middle management) or function (such as technical, administrative, production). This information is derived from the undertaking’s own human resources system. In categorising the workforce, the undertaking shall define reasonable and meaningful employee categories which enable users of the information to understand different performance measures between the categories. At a minimum, undertakings shall present a category for executive and non-executive employees.

Disclosure Requirement S1-14 – Health and safety indicators

AR 83. In relation to paragraph 66 (a), the number and percentage of its own workers who are covered by the undertaking’s health and safety management system shall be disclosed on a head count basis rather than a full-time equivalent basis.

AR 84. With regard to paragraph 66 (f), when the undertaking’s health and safety management system, or certain parts thereof, has been subject to an internal audit or external certification, the undertaking may state this fact, or absence thereof, and the underlying standards for such audits/certifications, as applicable.

AR 85. The undertaking shall disclose information associated with work-related injuries, work-related ill health and work-related fatalities of its own workers, and for those workers working on its sites for datapoints b) on fatalities.

AR 86. Fatalities may be reported separately for those resulting from work-related injuries and those resulting from work-related ill health.

Guidance on “work-related”

AR 87. Work-related injuries and work-related ill health arise from exposure to hazards at work. Notwithstanding, other types of incidents can occur that are not connected with the work itself. For example, the following incidents are not considered to be work related:

(a) a worker suffers a heart attack while at work that it is not connected with work;
(b) a worker driving to or from work is injured in a car accident (when driving is not part of the work and where the transport has not been organised by the undertaking); and
(c) a worker with epilepsy has a seizure at work that it is not connected with work.

AR 88. With regard to travelling for work purposes, injuries and ill health that occur while a worker is travelling are work related if, at the time of the injury or ill health, the worker was engaged in work activities “in the interest of the employer”. Examples of such activities include travelling to and from customer contacts; conducting job tasks; and entertaining or being entertained to transact, discuss, or promote business (at the direction of the employer). If the undertaking is responsible for the transport commuting, incidents occurred while commuting are considered to be work-related. Nonetheless, incidents which arise during travel, outside of the undertaking’s responsibility (i.e. regular commuting to and from work), may be reported separately provided that the undertaking has such data available across the undertaking.
AR 89. With regard to working from home, injuries and ill health that occur when working from home are work related, if the injury or ill health occurs while the worker is performing work from home; and the injury or ill health is directly related to the performance of work rather than the general home environment or setting.

AR 90. With regard to mental illness, it is considered to be work related, if it has been notified voluntarily by the worker and it is supported by an opinion from a licensed healthcare professional with appropriate training and experience; and if such opinion states that the illness is work related.

AR 91. Health issues resulting, for example, from smoking, drug and alcohol abuse, physical inactivity, unhealthy diets, and psychosocial factors unrelated to work are not considered work-related.

AR 92. Occupational diseases are not considered work-related injuries but are covered under work-related ill health.

Guidance on computing the rate

AR 93. In computing the rate of work-related injuries, the undertaking shall divide the respective number of cases by the number of total hours worked by own workers and multiplied by 1,000,000. Thereby, these rates represent the number of respective cases per one million hours worked. A rate based on 1,000,000 hours worked indicates the number of work-related injuries per 500 full time workers over a one-year timeframe. For comparability purposes a rate of 1,000,000 hours worked shall be used also for undertakings with less than 500 workers.

AR 94. If the undertaking cannot directly calculate the number of hours worked, it may estimate this on the basis of normal or standard hours of work, taking into account entitlements to periods of paid leave of absence from work (e.g., paid vacations, paid sick leave, public holidays) and explain this in its disclosures.

AR 95. An undertaking shall include fatalities as a result of work-related injury in the calculation of the number and rate of recordable work-related injuries.

Guidance on recordable work-related ill health

AR 96. Work-related ill health can include acute, recurring, and chronic health problems caused or aggravated by work conditions or practices. These include musculoskeletal disorders, skin and respiratory diseases, malignant cancers, diseases caused by physical agents (e.g., noise induced hearing loss, vibration-caused diseases), and mental illnesses (e.g., anxiety, posttraumatic stress disorder). For the purpose of the required disclosures, the undertaking shall, at a minimum, include in its disclosure those cases outlined in the ILO List of Occupational Diseases.

AR 97. In the context of this [draft] Standard, work-related musculoskeletal disorders are covered under work-related ill health (and not injuries).

AR 98. The incidents to be disclosed in paragraph 63 relate to cases of work-related ill health notified to the undertaking or identified by the undertaking through medical surveillance, during the reporting period. The undertaking might be notified of cases of work-related ill health through reports by affected workers, compensation agencies, or healthcare professionals. The disclosure may include cases of work-related ill health that were detected during the reporting period among former workers.

Guidance on the number of days lost
AR 99. The undertaking shall count the number of days lost as such that the first full day and last day of absence shall be included. Days on which the affected individual is not scheduled for work (e.g. weekends, public holidays) do not count as lost days.

**Disclosure Requirement S1-15 – Work-life balance**

AR 100. Family-related leaves include maternity leave, paternity leave, parental leave, and carers’ leave. For the purpose of this [draft] Standard, these concepts are defined as:

(a) maternity leave (also called pregnancy leave): employment-protected leave of absence for employed women directly around the time of childbirth (or, in some countries, adoption);

(b) paternity leave: leave from work for fathers or, where and in so far as recognised by national law, for equivalent second parents, on the occasion of the birth of a child for the purposes of providing care;

(c) parental leave: leave from work for parents on the grounds of the birth or adoption of a child to take care of that child;

(d) carers’ leave from work: leave for workers to provide personal care or support to a relative, or a person who lives in the same household, in need of significant care or support for a serious medical reason, as defined by each Member State.

AR 101. With regard to paragraph 70 (a), workers entitled to family-related leave are those workers that are covered by regulations, organisational policies, agreements, contracts or collective bargaining agreements that contain family-related leave entitlements and have reported their entitlement to the undertaking or the undertaking is aware of the entitlement.

**Disclosure Requirement S1-16 – Compensation indicators (pay gap and total compensation)**

Pay gap

AR 102. When compiling the information required under paragraph 86 (a) for the gap in pay between women and men (also known as the “male-female pay gap”) the undertaking shall use the following methodology:

(a) include all employees’ gross hourly earnings; and

(b) apply the following formula to calculate the male-female pay gap:

\[
\frac{(\text{Average gross hourly earnings of male employees} - \text{average gross hourly earnings of female employees})}{\text{Average gross hourly earnings of male employees}} \times 100
\]

AR 103. When disclosing the information required under paragraph 86 (a), the undertaking shall provide any contextual information necessary to understand the data and how the data has been compiled (methodology). Information regarding how objective factors such as type of work and country of employment influence the male-female pay gap may be reported.

AR 104. The measure of the undertaking’s male-female pay gap shall be reported for the current reporting period and, if reported in previous sustainability reports, for the previous two reporting periods.
Total compensation Ratio

AR 105. When compiling the information required by paragraph 86 (b), the undertaking shall:

(a) include all employees;

(b) consider, depending on the undertaking’s remuneration policies, all of the following:

i. base salary, which is the sum of guaranteed, short-term, and non-variable cash compensation;

ii. total cash compensation, which is the sum of the base salary and cash allowances, bonuses, commissions, cash profit-sharing, and other forms of variable cash payments; and

iii. direct compensation, which is the sum of total cash compensation and total fair value of all annual long-term incentives (e.g., stock option awards, restricted stock shares or units, performance stock shares or units, phantom stock shares, stock appreciation rights, and long-term cash awards).

AR 106. apply the following formula for the annual total compensation ratio:

$$\frac{\text{Annual total compensation for the undertaking’s highest paid individual}}{\text{Median employee annual total compensation (excluding the highest-paid individual)}}$$

AR 107. To illustrate the contextual information, the undertaking may provide an explanation to understand the data and how the data has been compiled (methodology). Quantitative data, such as the annual total compensation ratio, may not be sufficient on its own to understand pay disparity and its drivers. For example, pay ratios can be influenced by the size of the undertaking (e.g., revenue, number of employees), its sector, its employment strategy (e.g., reliance on outsourced workers or part-time employees, a high degree of automation), or currency volatility.

Disclosure Requirement S1-17 – Incidents and severe cases of human rights issues and incidents

Discrimination incidents

AR 108. When compiling the information required related to corrective actions, the undertaking shall consider the following:

(a) an incident is no longer subject to action if it is resolved, the case is completed, or no further action is required by the undertaking. For example, an incident for which no further action is required can include cases that are withdrawn or where the underlying circumstances that led to the incident no longer exist;

(b) remedial action is typically (and shall be) directed toward the alleged harasser and the alleged victim. Remedial action toward the victim may include offering to pay his/her expenses for counselling sessions, offering the victim some paid time off, offering to reinstate sick/vacation days if the victim has incurred any expenses due to the harassment (such as having used sick or vacation days); and

(c) remedial action toward the harasser may include giving the harasser a verbal and/or written warning, mandating anti-harassment counselling or sending the harasser to an appropriate seminar, harassment awareness and prevention training. A suspension without pay may also
be an option. If the harasser has been disciplined earlier but his/her harassment does not cease, then more serious discipline may be required.

Severe cases of human rights issues and incidents

AR 109. Severe human rights issues and incidents include instances of lawsuits, formal complaints through the undertaking or third-party complaint mechanisms, serious allegations in public reports or the media, where these are connected to the undertaking’s own workforce, and the fact of the incidents is not disputed by the undertaking, as well as any other severe impacts of which the undertaking is aware. Human trafficking is defined as the recruitment, transportation, transfer, harbouring or receipt of people through force, fraud or deception, with the aim of exploiting them for profit. Confirmed incidents include incidents of child or forced labour or human trafficking that have been found to be substantiated. Confirmed incidents do not include incidents of child or forced labour or human trafficking that are still under investigation in the reporting period.
## Appendix B.1: Application Requirements for ESRS 2 related disclosures

This appendix is an integral part of the [draft] ESRS S1 Own workforce. It describes the application of the requirements from ESRS 2 General Disclosures described in paragraphs 15-19 with examples of the factors to be considered by the undertaking when complying with the ESRS 2-SBM2 and ESRS 2-SBM3 Disclosure Requirements.

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<td>Type of operations and geographical areas at risk of forced labour</td>
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Appendix B.2 : Application Requirements for ESRS S1 -1 Policies

This appendix is an integral part of the [draft] ESRS S1 Own workforce. It describes the application of the requirements for ESRS S1-1 for social and human rights matters with examples to support the preparation of the disclosures:

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<td>Working time</td>
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<tr>
<td>Adequate wages</td>
<td>Policy to pay all own workers an adequate wage</td>
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<tr>
<td>Social dialogue / existence of work councils / information, consultation and participation rights of workers</td>
<td>Policy to encourage institutions for social dialogue, regular information and consultation with worker representatives, consultation before final decisions on employment-related issues are reached</td>
</tr>
<tr>
<td>Freedom of association/Collective bargaining including the rate of workers covered by collective agreements</td>
<td>Non-interference in trade union formation and recruitment (including trade union access to undertakings), bargaining in good faith, recognition of, adequate time off for duties, facilities and dismissal protection for workers' representatives, no discrimination of trade union members and workers' representatives</td>
</tr>
<tr>
<td>Work-life balance</td>
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<td>Coverage of all own workers in H&amp;S management system</td>
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<tr>
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<td>Child labour</td>
<td>Policy for identifying where child labour occurs, identifying where exposure of young workers to hazardous work occurs and preventing risk of exposure</td>
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<td>Forced labour</td>
<td>Policy for identifying where forced labour occurs and reducing risk of forced labour</td>
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### Appendix B.3: Application Requirements for ESRS S1 – 5 Targets

This appendix is an integral part of the [draft] ESRS S1 Own workforce. It describes the application of the requirements for ESRS S1-4 for social and human rights matters with examples to support the preparation of the disclosures:

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<th>Examples of targets</th>
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<tr>
<td>Adequate wages</td>
<td>Paying all own workers an adequate wage</td>
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<td>Social dialogue / existence of work councils / information, consultation and participation rights of workers</td>
<td>Extending social dialogue to more establishments and/or countries</td>
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<td>Work-life balance</td>
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<td>Reducing the rate of injuries and worktime lost due to injuries</td>
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<tr>
<td>Gender equality and equal work for equal pay</td>
<td>Increasing the % of women in the workforce and top management, reducing the male-female wage gap</td>
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<td>Training and skills development</td>
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<td>Increasing the % of persons with disabilities in own workforce</td>
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<td>Forced labour</td>
<td>Extending measures for preventing child labour to a greater number of operations</td>
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Appendix B.4 : Application Requirements for ESRS S1 – 4
Taking action

This appendix is an integral part of the [draft] ESRS S1 Own workforce. It describes the application of the requirements for ESRS S1-5 for social and human rights matters with examples to support the preparation of the disclosures:

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